

VIRTUAL

CONNECT

NEOGOV USER CONFERENCE

CONFERENCE AGENDA

Oct 28 & 29

9am - 1pm PDT

12pm - 4pm EDT

WEDNESDAY, OCT. 28

all times listed in PDT

8:30 - 9:00am

Get Familiar with the Event Platform

Login & get familiar with our event platform! Meet other conference attendees by clicking on "Connections" on the left-hand navigation. Need help navigating the platform or have questions about the event? Click on "Sessions & Help" and click into one of our four Help Desks!

9:00 - 9:25am

Welcome to Virtual NEOGOV Connect!

Matt Redden, CRO of NEOGOV, kicks off Virtual NEOGOV Connect live! Join him as he recaps highlights from 2020 and shares what to expect over the next two days.

9:25 - 9:50am

CEO Address & Product Vision

Hear from NEOGOV's CEO, Shane Evangelist, as he shares NEOGOV mission & values. Senior Director of Product, Luigi Naguit, will share exciting announcements you can look forward to in the near future!

9:50 - 10:15am



Keynote Speaker: Baratunde Thurston

How to Deconstruct Racism

Join us as Baratunde Thurston takes the main stage of connect. Thurston is an Emmy-nominated writer, activist, and comedian who addresses serious issues with depth, wit and calls to action. His keynote will leave you feeling empowered to make change.

10:15 - 10:30am

Break: Coffee & Connections

Click on the "Connections" tab in the left-hand navigation and make 3 new connections! Network with your peers face-to-face like you would at our in-person event.

10:30 - 11:00am

Recruit Roadmap

RECRUIT

Hear from Insight's Director of Product, Michelle Cline, about the numerous new features and enhancements you can look forward to within Insight next year. Marija Viskovic, Product Manager for Onboard, will then take the stage and share the items that are on the Onboard product roadmap for 2021.



TIP:
Click on 'Sessions & Help' on the left hand navigation.

all times listed in PDT

11:00 - 11:25am

Breakout Sessions

RECRUIT

Case Study: Effectively Reducing Your Time-to-Hire with the City of Portland

City of Portland's Recruitment Specialist, Anna Morgan, and Senior Recruiter, Emily Mavraganis, will share how they use Insight to significantly reduce their time-to-hire while staying compliant.

DEVELOP

What's Ahead for Develop

Join Geoff Brown, Product Manager for Perform, and Shalonda Morthel, Product Manager for Learn as they share key features and enhancements on the roadmap for Perform and Learn in 2021.

MANAGE

Reclaim Your Space with the New Employee Document Management System

Pamela Kubiak, Director of Product for eForms, share how you can remain compliant while automating the storage of your employee documents.

NEOED

Introducing NEOED

NEOED, a division of NEOGOV, is dedicated specifically to the needs of educational institutions. Join this session to learn what you can expect from NEOED and the enhancements you will see coming soon!

PERSONALITY

Best Practices for Implementing Browser for Admin

This session is dedicated to Personality Users to learn about the Browser User Interface, key considerations before implementing, and the differences between Browser UI and Admin UI.

DEMOS

Demo: Onboard

Account Manager, Lindsey Gerber, will walk you through how Onboard enables new hires to be productive from their first day on the job by streamlining paperwork, processes, and training.

PARTNERS

Secure & Compliant Background Screening

Learn how to protect your organization and reduce your overall time-to-hire. All session attendees will be eligible for 1 FREE Month of Background Checks!

11:25 - 11:40am

Break: Expo Hall Open

Click on the "Expo Hall" tab on the left-hand nav and stop by our sponsor booths! Connect with them via chat or video.

11:40 am - 12:00pm

Recruiting & Job Attractiveness

RECRUIT

How do you know if a job will attract enough applicants to ensure a qualified hire? Find out what we concluded from our analysis of 86,000+ public sector jobs and see what you can do if your job won't get enough applicants.

12:00 - 12:20pm

Breakout Sessions

RECRUIT

2020 Insight Enhancements

We're taking you through the highlighted enhancements from Insight this past year. Learn to improve and streamline your hiring process with enhancements to usability, candidate text messaging, the rating matrix, e-offers, and more.

DEVELOP

Maximizing the Value & Feedback of 360 Reviews

360 reviews help you gain insight into an employee's performance from multiple viewpoints, including managers, peers, and direct reports. Learn how 360 reviews set employees up for future success with actionable feedback, as well as help document the case for merit increases.

MANAGE

Manage Roadmap

Hear from our Product Managers, Pamela Kubiak and Todd Hutchings, about what new exciting features and updates are on the 2021 roadmap for eForms, Core HR, Benefits, Payroll, and Time & Attendance.

NEOED

Exit Interviews: Leveraging Your Data for a Better Workforce

Hear from NEOGOV's HR Manager, Thomas Frisch, and get tips for conducting thorough exit interviews to understand where your organization can improve and end employee relationships on a positive note. Get advice on how to best leverage Onboard's Exit Interview feature straight from our HR Manager.

PERSONALITY

Ensuring Compliance for ACA Reporting

Learn about the legislative requirements of the Affordable Care Act and the reporting you need to remain compliant.

DEMOS

Demo: Learn

Get a front row seat to how Learn streamlines online employee training to cultivate growth, promote excellence, and improve retention.

12:20 - 12:30pm

Day 1 Wrap Up

Thanks for joining us for Day 1 of Virtual NEOGOV Connect! Let's recap what we've learned and look ahead to tomorrow's sessions. We may even have another contest to announce!

12:30 - 1:00pm

Roundtable Discussion Groups

Participate in our roundtable discussion groups as we discuss solutions to some of the biggest HR challenges upon us right now. Navigate to "Sessions & Help" and click into the topic you would like to participate in.

THURSDAY, OCT 29

all times listed in PDT

8:00 - 8:45 am

Wake-up & Move with Afro-Zumba

Kick-start your day with Afro-Zumba. Mykesha Mack is taking the main stage and getting us up and moving! All levels are welcome!



9:00 - 9:10am

Day 2 Welcome!

Matt Redden, CRO of NEOGOV, is back to kick-off day two. As promised, 100% of your virtual conference fee will be donated to charity - join to vote on which charity will get your donation.

9:10 - 9:30am

Keynote: Prince Ea



Spoken word poet, Prince Ea, delivers a powerful message around living your passion and finding a work-life balance that will work for you. Prince Ea will leave you feeling inspired and ready to return to work and make a difference in your community!

9:30 - 9:50am

Features to Promote a More Diverse and Inclusive Workforce

RECRUIT

Our latest research report shows how unconscious bias can affect hiring. Get the data and see the enhancements we've added to reduce bias and hire diverse and highly qualified talent.

9:50 - 10:10am

Breakout Sessions

RECRUIT

Mastering Onboard's Latest Enhancements

Learn how to streamline onboarding (and offboarding) employees even further with new features like the Onboard Health Check, Seasonal Onboarding, improvements to Task Manager, and Exit Interviews.

DEVELOP

5 Tips for Coaching Employees to Improve Performance using Check-Ins

Get tips on how to get the most out of employee check-ins to measure employee performance, engagement, and provide actionable feedback for improvement and success.

9:50 - 10:10am

Breakout Sessions (Continued)

MANAGE

The New Open Enrollment Experience

Pamela Kubiak, Director of Product for Benefits, will take you through what the new open enrollment experience will look like for your agency.

NEOED

A Deep Dive Into NEOED Enhancements

NEOED Expert, Beth Fleek, will go into more detail about new enhancements such as career sites by employee type, e-references, 360 feedback, and more built to support the unique needs of education HR teams.

PERSONALITY

Data Feed from Insight & Onboard to Personality

This session will teach existing Personality Users how to securely share data from Insight and Onboard to Personality.

DEMOS

Demo: eForms

Learn how eForms makes it easy to digitizes and store personnel forms in a secure document repository across your organization.

PARTNERS

SPARK HIRE ⚡ What HR Professionals Need to Know About Video Interviewing

Join video interviewing expert, Jereny Tolan from Spark Hire, and gain new perspectives on candidates, improve screening efficiency and remote collaboration, and speed up hiring with video interviews!

10:10 - 10:25am

Break: Coffee & Connections

Click the "Connections" tab in the left-hand nav and make 3 new connections! Talk to someone face-to-face like you would at our in-person event.

10:25 - 10:45am

Breakout Sessions

RECRUIT

Creating an Outstanding Candidate Experience

Gone are the days of asking what an employee can do for you -- what can you do to attract quality candidates and make them motivated to work for you? Learn how to create a candidate experience that will make applicants eager to join your team.

DEVELOP

Building Your Own Courses & Quizzes with Ease

Find out how to easily build and upload your own customized courses in Learn, with tips and best practices for a truly rich course and assessment experience.

10:25 - 10:45am

Breakout Sessions (Continued)

MANAGE

What's New with Manage

See the latest updates and enhancements in eForms and HRIS.

NEOED

Collecting e-References with Ease

Request and collect employee references without worrying about scheduling phone calls or managing time zones. eReferences streamlines the process in a centralized hub for faster hiring.

PERSONALITY

Differences Between Personality and HRIS

Learn what delineates Human Resources Information System (HRIS) from Personality.

DEMOS

Demo: Perform

Learn how Perform helps to empower managers to evaluate employees and provide ongoing, actionable feedback at critical recurring intervals.

10:45 - 11:05am

Case Study: Job Boost with the City of Anaheim

RECRUIT

Join James Murray, Sr. HR Analyst at the City of Anaheim, and Kim Gorlitz, NEOGOV Account Manager as they go through the research on how advertising jobs will bring applicants to underperforming requisitions. Plus, hear how the City of Anaheim has successfully used Job Boost to get highly qualified applicants.

11:05 - 11:20am

Break: Expo Hall Open

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11:20 - 11:45am

Breakout Sessions

RECRUIT

Using Analytics & Reporting Productively

Vidya Prabhakara, Director of Product, explains how to make informed decisions and remain compliant using our robust reporting and analytics tools. Learn how to best view and understand reporting and how you should act upon that data.

DEVELOP

What's New with Perform & Learn

Hear what's been added to the Develop module to increase ease of use, value for managers, enhanced reporting and streamlined training.

11:20 - 11:45am

Breakout Sessions (Continued)

MANAGE

Case Study: Automating Your Paper Processes Once and For All

Paper processes are slow-going and frustrating. Deborah Erb, HR Project Manager, at the County of San Luis Obispo, shares how they will save \$50,000 (and countless hours) this year by using eForms to automate their manual processes.

NEOED

Tools for Hiring with Search Committees

Refined specifically for our education customers, the hiring process has gotten much simpler with search committee assignments, management, and centralized feedback.

PERSONALITY

What's Ahead for Personality

Join High Line's President, Tracey Virtue, to hear about the upcoming enhancements for Personality, including the upgrade to 5.05.

DEMOS

Demo: HRIS

Learn how NEOGOV's HRIS can increase HR efficiency with an integrated system that seamlessly connects Core HR, Payroll, Benefits, and Time & Attendance.

PARTNERS

Laserfiche® Transform your HR Department into a Digital Office

Take your HR department to the next level as we discuss how integrating NEOGOV with Laserfiche, a leading Content Service platform, can make your processes completely electronic from start to finish and ensure your staff is able to work from anywhere.

11:45am - 12:00pm

Transform State Government's Workforce for Tomorrow

Robert Oglesby (NEOGOV), Pam Goins (NASCA) & Lisa Lagus (Accenture)

It's been a crazy year, and the way the public sector does business has changed completely. Get data and actionable tips for supporting the future of your workforce from NASCA, Accenture, and NEOGOV's joint research report.

12:00pm - 12:30pm

Fireside Chat with Amy Berg

Managing a Hybrid Workforce

Amy Berg, Sr. Director of Culture & Learning at Poly, sits down (virtually) with Matt Redden to discuss ways to support your employees when managing a hybrid workforce. Amy also share valuable ways to support employees mental health during tough times for your employees/



12:30 - 12:45pm

Virtual Connect Wrap Up

As we wrap up our event, let's share key takeaways, vote on contest winners, and reflect on the valuable conversations and new connections we have made. We have a few last exciting announcements and want to thank you for joining us online for the past to days!

12:45 - 1:30pm

Speed Consulting by Product

Stick around to get product support straight from our experts. Click on the 'Breakout Sessions' tab and then into the product session that you have questions about. One of our implementations consultants will be there answering the audiences questions!



GET COMPETITIVE!

We'll be announcing contests during the virtual conference. Stay tuned for ways to participate!

THANK YOU TO OUR SPONSORS!



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Have questions about the agenda?

Visit our Event Platform Help Desk at any hour during the conference by clicking on "Breakout Sessions" on the left-hand navigation then clicking into 1 of the 4 Help Desks