⏻Time

Smarter Schedules, Stronger Service: How Clovis PD Transformed Operations
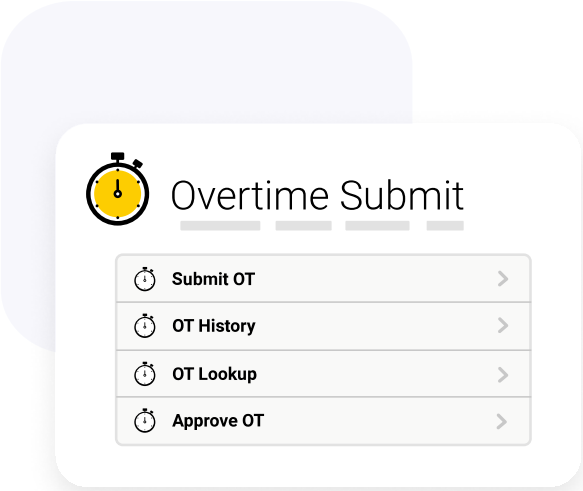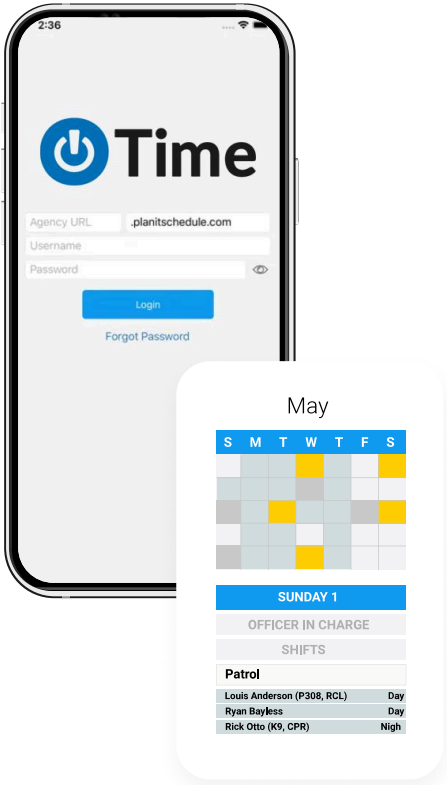
CHALLENGE ONE

Outdated process caused confusion

Clovis PD relied on a wall-sized, paper-based schedule covered in highlighters, whiteout, and handwritten notes. It was difficult to see shift coverage clearly, leading to confusion, errors, and inefficiencies.

✔ OUTCOME

Centralized access provided clarity

PowerTime introduced centralized, digital scheduling with real-time updates. Everyone could access the schedule from any device, receive automated change notifications, and request time off or pick up shifts online—eliminating manual errors and miscommunication.

CHALLENGE TWO

Disjointed overtime process

The department had no efficient system for managing overtime. It was handled through paper forms and manual processes, which were time-consuming and disconnected.

✔ OUTCOME

Purpose built for public safety

Clovis PD collaborated with PowerTime to build a customized overtime form tailored to law enforcement needs. This digital process streamlined overtime management and even influenced a nationwide feature enhancement within the software.

> "I have dealt with a lot of technology companies over my 26 years and you guys have been probably **the most responsive of them all.** Not only are you willing to make changes, **you take the time to understand** what we're talking about and can see the problem we're trying to solve. That's a rare trait in public sector software."

Captain Casida
Clovis Police Department , CA