⏻Time

The Power of Proactive Leadership: Modernizing SHASCOM-911 Scheduling

CHALLENGE ONE

Cumbersome scheduling with spreadsheets

Managing various shift lengths for 40 employees with different certifications and staffing requirements was increasingly difficult with manual processes. The risk of scheduling failures was high, putting operations at risk.
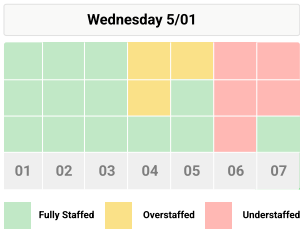
✓ OUTCOME

Automated scheduling with templates

PowerTime streamlined shift creation and tracking with automated tools and customizable templates. Minimum staffing requirements are now easily met, saving significant time and reducing errors.

Staffing Levels

Minimum Staffing Requirements

Wednesday 5/01						
01	02	03	04	05	06	07

Fully Staffed   Overstaffed   Understaffed

! Warnings

Range

Enabled Checks
☑ Fully Staffed ☑ Under Staffed ☑ ▭

! **Search Results** 46 Issues Found

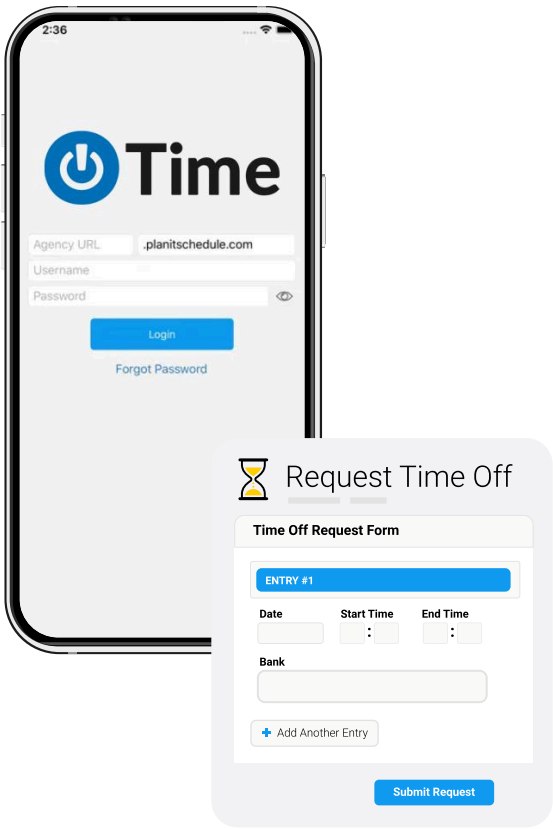| Type		
Understaffed	▬▬ ▬▬	▬▬
Understaffed	▬▬ ▬▬	▬▬
Overstaffed	▬▬ ▬▬	▬▬

CHALLENGE TWO

Poor communication and difficulty accessing schedules

Staff couldn't easily view schedules, request time off, or bid for overtime without being on-site. Changes and updates were slow to reach employees, impacting responsiveness.

✓ OUTCOME

Mobile access and intuitive staff self-service tools

Dispatchers can now view schedules, request time off, and bid for shifts anytime through the PowerTime app. The intuitive design helped staff adopt the system with minimal training, improving communication and engagement.

⏻Time

Agency URL   .planitschedule.com
Username
Password 👁
Login
Forgot Password

⏳ Request Time Off

Time Off Request Form

ENTRY #1

Date   Start Time   End Time
         :   :

Bank

➕ Add Another Entry

Submit Request

> " *One thing I found exceptional about [PowerTime] was how quickly our agency adapted to it. The [PowerTime] team made sure* **the implementation process was simple and easy,** *even during initial setup at the very beginning.*"
>
> **Jessica Larmour**
> Operations Manager, SHASCOM-911