Boulder County
Conducting More Secure and Compliant Candidate Background Checks

THE CHALLENGE

Before Boulder County integrated its background check process with NEOGOV's applicant tracking system, Insight, running background checks for new hires was decentralized and cumbersome to staff outside of Human Resources. By integrating Checkr into Insight, the county centralized background checks to make processing them easier and more efficient.

"Because background checks were being run through multiple departments, there was confusion as to who owned what during the process," said Brandon Figliolino, Recruiting Technician for Boulder County. "We were using multiple vendors, too, and so processing time would vary."

NEOGOV

WHY THEY CHOSE NEOGOV

Using NEOGOV's Background Check Integration, Boulder County is able to initiate, track, and report background check data consistently across departments, streamlining the hiring process.

Since implementing the new integrated system, Boulder County has seen improvements in efficiency and speed. Checkr, the background check system they use, is now integrated with NEOGOV's applicant tracking system, Insight, which keeps candidate information secure, organized, and accessible from a single interface.

"We have definitely experienced faster processing times and better visibility into the background check process in general," said Figliolino. "The data is stored in NEOGOV Insight, so we know it's secure and only accessible to authorized HR personnel. Our background check process is much faster now that we use Insight and Checkr."

When evaluating whether to modernize their background check processes by integrating them with Insight, Boulder County considered its past experience with NEOGOV. "The NEOGOV team has been so responsive over the last several years that I've worked at Boulder County, so I knew their integration capabilities would follow suit," said Figliolino. "They stand behind their products and they're always working to make them even better. I advocated for the background integration for that very reason."

WHAT'S NEXT FOR BOULDER?

An advocate of the NEOGOV system, Figliolino is excited to be using an integrated background checks system and is looking forward to seeing what new hiring system enhancements NEOGOV releases in the future.

> " Our background check process is much faster now that we use Insight and Checkr. "
>
> ———
>
> **BRANDON FIGLIOLINO**
> **Recruiting Technician**
>
> Boulder County, Colorado