How The City of Annapolis
Transformed Their Personnel Management

HR

CHALLENGE ONE

Paper forms & manual entry

Their previous system was **too complex** for employees to update their own information. Employees would submit paper forms with changes and HR would manually update — leaving them at **risk of data entry errors.**
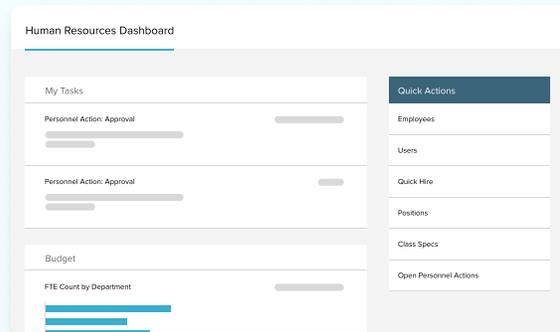
OUTCOME

Seamless workflows

In NEOGOV Core HR, employees enter their own personnel updates which triggers a task for the supervisor to review and approve the changes electronically **— reducing the risk of errors.**

Simplify
everyday processes

Core HR allows you to automate the management of employee information so you can get your time back.

Human Resources Dashboard

My Tasks

Personnel Action: Approval

Personnel Action: Approval

Budget

FTE Count by Department

Quick Actions

Employees

Users

Quick Hire

Positions

Class Specs

Open Personnel Actions

CHALLENGE TWO

Need to do a lot with a little

Annapolis is a smaller city with **limited resources and staff**. They needed something that was user-friendly and required less heavy lifting on the back-end.

OUTCOME

An intuitive system that saves time

With built in tool tips and a modern interface, Core HR is easy for employees to use. Providing employees self-service has **greatly reduced the workload for the HR and IT teams.**

"Having a great product is one thing, but having **great people implementing the product has made this process a joy for us**...something rarely said when doing new implementations."

Carrie Kramer, MIT Analyst, City of Annapolis (MD)